Residential Hard Waste Collection

Things to keep in mind:

Your hard waste will be collected using different collection trucks during your allocated week. Any uncollected material must be removed after the allocated collection week within seven days - it is illegal to have hard waste on the naturestrip without a booking for collection.

Missed collections must be reported to Council by 5pm on the Friday following your collection week.

Put your hard waste in a neat pile the weekend before your collection week. If it is not out in time, then you will miss your collection and have to order a second one. For most residents, the collection point will be the nature strip directly outside your property.

Booked collections cannot be cancelled or rescheduled.

Items must not exceed 30kg each and must not be longer than 1.5 metres (except for mattresses and whitegoods). Items must be able to be lifted to shoulder height by two people and must fit into the collection truck. NO industrial, business or commercial wastes or quantities accepted.

**YES ITEMS ✓**

- Household furniture
- Carpet (rolled up)
- Metal tools and equipment
- Washing machines, stoves and fridges with doors removed
- Scrap iron, other waste metals and old empty tins with lids removed
- Mattresses (base counts as a mattress) – limit of 2
- *Timber (max 10 pieces) and tree stumps (both max 1.5 metres long and 30kg in weight)*
- *Pottery and ceramics*
- *Sheet glass and mirrors (securely wrapped and labelled as glass)*
- *All household appliances*
- *Empty paint tins, drums and metal tanks with lids removed*
- *Roofing iron and guttering (max 1.5 metres long)*

**NO ITEMS ✗**

- NO asbestos, oil, paint, batteries, liquid waste, chemical or hazardous waste
- NO green waste, except tree stumps (max 1.5 metres long and 30kg in weight)
- NO car, truck, tractor or motorbike tyres, batteries or parts
- NO building, renovation or demolition material
- NO household garbage or recyclables
- NO gates, fencing or pallets
- NO bricks, concrete, sand, rubble, excavation material, roof or ceramic tiles
- NO gas bottles, fuel containers, gyprock, plaster or cement sheets

For further information, please call Council on 9298 8000