

24 May 2021

Notice of Motion No 115

Addressing Abandoned Vehicles in Knox

I hereby give notice that it is my intention to move at the Ordinary Meeting of Council on 24 May 2021 the following motion.

That Council receive a written report and briefing within the next 4 months that outlines:

- Knox City Council's current policy and practice, along with the regulatory framework, for addressing abandoned vehicles across the municipality
- Information on how community complaints regarding abandoned vehicles are addressed, along with the number of customer complaints (available channels) received during 2019/20 and 2020/21 and how many of the complaints cases are closed as resolved.
- Engage with a selection of other similar councils and identify any best practices Knox City Council can implement to improve the service.
- Provide recommendations for policy, process, service or resource improvements that can enhance customer satisfaction in Council's management of abandoned vehicles.

Cr Nicole Seymour
Tirhatuan Ward

Date 21 May 2021