

Hard rubbish collections

Making our service easier for you

Eligible Knox households receive 2 hard rubbish collections each financial year to pick up some of the items that cannot go into the household rubbish, recycling or food and garden bins.

Please note

- Bookings must be made prior to placement of hard rubbish items
- Place items out no earlier than 2-days prior to the commencement of your collection date.
- Your hard rubbish will be collected anytime between Monday 6am to Friday 6pm.
- Place items in a neat pile and put smaller items out in a non-returnable box
- If items are not out in time, the booking will be forfeited
- Missed collections must be reported within 1 week of the booked collection
- Any uncollected items must be removed within 7 days following the collection.

It is illegal to

- Dump waste
- Scavenge for items for commercial purposes
- Add items to a neighbour's hard rubbish pile.

Fines apply under Council Local Laws.



How to book a collection

Hard rubbish collections can be booked 1 to 2 weeks in advance, depending on the day of the week you make the booking.

Book online knox.vic.gov.au/hardrubbish
Call 9298 8000

How to cancel a booking

You can cancel your hard rubbish collection up until 2pm on the Friday before your scheduled collection week.

Following this date, it is too late to cancel your hard rubbish collection, and it will still count as one of your 2 annual hard rubbish collections.

If you need to change the date of your scheduled hard rubbish collection, cancel the booking (up until 2pm on the Friday before your scheduled collection week) and rebook at your convenience.

Cancel online knox.vic.gov.au/hardrubbish
Call 9298 8000

Other options

A to Z rubbish and recycling guide

Find out more about what items you can place out for collection. Visit knox.vic.gov.au/WasteGuide, call 9298 8000 or look up recyclingnearyou.com.au

Knox Transfer Station and Recycling Facility

For a list of charges and acceptable items visit knoxtransferstation.com.au

Asbestos

For information about disposing asbestos, contact the EPA on 1300 372 842

Paint

For locations to drop off paint cans (wet or dry) visit paintback.com.au

Detox Your Home

You can dispose of household chemicals and fire extinguishers for free through Sustainability Victoria's Detox Your Home drop off events or sites. For more information visit sustainability.vic.gov.au/detoxyourhome

Charity donations

Consider donating items or using other local community services.

Hard rubbish

What you can and can't put out

- If you live in a retirement village, contact your Property Manager on how to make a booking.
- Businesses are not eligible for hard waste bookings.

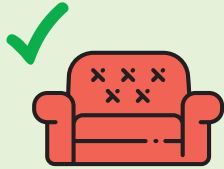


Book hard rubbish
knox.vic.gov.au/HardRubbish

YES



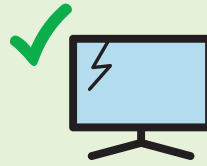
Fridges (doors off),
washing machines



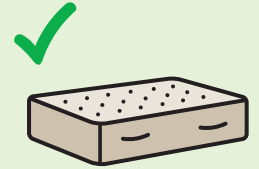
Furniture (max.
1.5m long, 30kgs)



Tools and
equipment



E-waste: laptops
computers, TVs



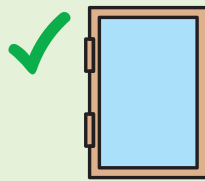
Mattresses
and bed bases
(limit of 2 total)



Carpet (2 x rolls
max. rolled and tied,
up to 1.5m long)



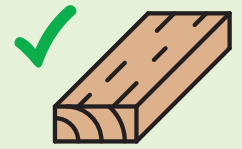
Empty paint tins,
drums and tanks
(lids off)



Secure sheet
glass (wrapped
for safety)

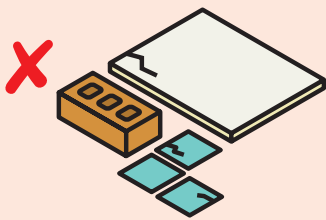


Tree stumps (max.
1.5m long, 30kgs)

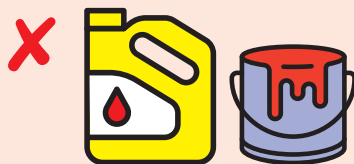


Timber
(max. 10 pieces
1.5m long, 30kg)

NO



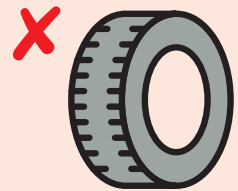
No building, demolition
or renovation materials
including plasterboard
or spa baths



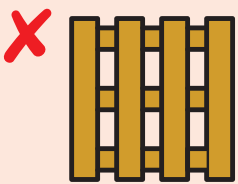
No asbestos, oil,
paint, batteries,
liquids, chemical or
hazardous waste



No green waste,
except tree stumps
(max. 1.5m long and
30kg in weight)



No tyres or car
parts of any kind



No gates, fencing,
trellis or pallets



No household
rubbish or
recyclables



No food waste



No gas bottles,
fire extinguishers



No insulated
heating/cooling
ducts

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