# Knox rubbish & recycling guide

- Learn about our waste services
- Help reduce the impact of waste





#### **Waste services**

We offer the following services to eligible residents and commercial properties to help manage and reduce waste.

#### Residential

- Kerbside collection
- Hard rubbish collection
- Bundled branches and own container service
- Home composting discount program

#### Commercial

• Waste and recycling kerbside collection

#### **Public spaces**

• Rubbish and recycling bin provisions



#### Do you need this information in another language?



If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on 131 450 and ask them to call Knox City Council on 9298 8000.

# Household rubbish

#### **Collected fortnightly**

- This bin is for general household rubbish
- Rubbish must be bagged
- Waste from this bin goes to landfill.



# YES



Bagged household rubbish



Find out more knox.vic.gov.au/Rubbish



Light globes, window glass, mirrors, Pyrex, ceramics, and drinking glasses (wrapped)



Nappies (wrapped), disposable pads



Plastic packaging, wrappers, food packaging



Disposable coffee cups, fruit stickers and teabags



Pet poo (wrapped)



Polystyrene (small amounts)



No green waste



No food waste







No fluids, liquids, motor oil, pesticides, paints or solvents



No recyclables (eg. Milk cartons)





No batteries, chemicals or hazardous waste





No ashes



No timber, bricks, rubble, steel or building materials



No syringes



No e-waste (item that needs a cord or runs off batteries)



# **Container Deposit Scheme**

A Container Deposit Scheme has been introduced in Victoria, helping you to dispose of bottles and cans at designated collection locations. Participants receive 10 cents an item.

Find out more: vic.gov.au/container-deposit-scheme



# Recycling Collected fortnightly

- This bin is for recyclable items
- Keep items loose, not bagged
- Recyclables are a valuable resource.



# YES



Magazines, paper and newspapers



Clean egg cartons, clean pizza boxes and clean cardboard



Find out more knox.vic.gov.au/Recycling



Empty aluminium and steel aerosol cans



Hard plastic packaging, empty food containers



Aluminium and steel cans, tins



Empty glass bottles and jars (lids off)



Milk and juice cartons, bottles (lids off)

### NO



No soft plastics or bags



No bagged household rubbish or bagged recycling



No food or green waste



No syringes



No batteries



No polysytrene



No shoes or clothing







No chemicals, liquids, motor oil, pesticides, paints or solvents



No wipes, tissues or paper towel



No e-waste (item that needs a cord or runs off batteries)

## Food and garden tips

- Keep garden waste loose.
   Don't squash it down into your bin. This makes it easier to transfer to the truck.
- Keep your lid closed to reduce odours and discourage pests.
- Ensure tree branches are no bigger than 30cm length and 10cm in diameter. Use the bundled branch collection service for longer pieces.
- Use the hard rubbish collection service to dispose of tree stumps with roots.

Only use lime green

compostable caddy liners

with this seedling symbol and code AS4736

#### Home composting options

We offer residents discounted home composting systems that help reduce household organic waste at home. Find out more: knox.vic.gov.au/composting

# Where does my food and garden waste go?

Food and garden waste is transported to BioGro's processing facility in Dandenong South where it is shredded, sorted, and processed into nutrient-rich soil, and mulch for use across Victoria's parks, gardens, nurseries, farms and wineries.

No liner at all

# How to line your kitchen caddy



Use paper towel

or newspaper

# Food and garden bin Collected weekly

- This bin is for your food scraps and garden waste
- Use lime green compostable caddy liners (AS 4736) with seedling symbol
- Organic material is processed into compost.



# YES



Find out more

knox.vic.gov.au/FoodAndGarden



Vegetable & food scraps



Leftover food



Meat, bones, fish, soft shell seafood



Dairy, eggshells, coffee grounds



Garden prunings, grass, weeds



Paper towel, tissues, newspaper sheets (small amounts)



Human and animal hair



Small sticks, tooth pics, skewers and uncoated chopsticks



Lime green compostable caddy liners (AS 4736)





No household rubbish



No plastic bags, food packaging



No hard seafood shells (e.g. oysters)





No liquids, fats, greases or oils



No pet poo, litter or poo bags

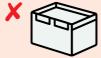




No recyclables (plastic, glass, metal)



No nappies, personal hygiene products or wipes



No foil, polystyrene or cellophane



No backyard or garage items, plastic pots, hoses or tools

# Tips to reduce bin odours



Keep your bins out of direct sunlight



Keep meat and seafood scraps in the freezer until bin collection day



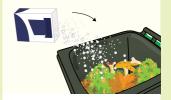
Use lime green compostable caddy liners (AS 4736)



Wash your caddy and bin regularly



Layer your green waste and food scraps



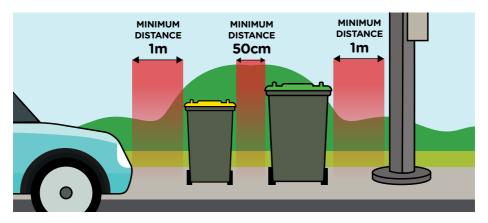
Sprinkle bi-carb soda into your bin to neutralize smells

- Every 2–3 days or when full, place the caddy contents into your green lidded food and garden bin.
- Rinse and dry your caddy regularly.
- To reduce odours, wrap meat, fish, and bones in newspaper before adding them to your caddy.
- Avoid adding liquids to your caddy to prevent bin liner bags from breaking.



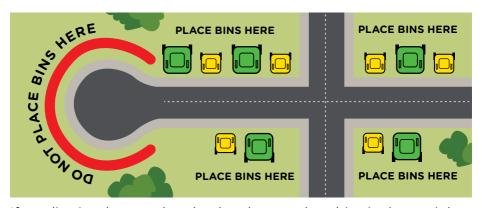
Only use lime green compostable caddy liners with this seedling symbol and code AS4736

## How to place your bins out for collection



- Place your bins out for collection the night prior to your collection day and return them to your property after 24 hours.
- Do not overload your bin.
   The maximum weight allowed is 50kg.
- Do not put rubbish on top of or beside your bin and close the bin lid completely.
- Ensure bins are 50cm apart and allow minimum 1 metre clearance from parked cars, trees, light poles or other obstructions.
- Place bins with handles facing away from the kerb.

Bins will be collected on all public holidays



If you live in a hammerhead or bowl court place bins in the straight section of the street.

# Hard rubbish tips

- Only place items out for collection once booking is confirmed.
- Place items out no more than 2 days prior to collection week.
- All items must be out by 6am on the Monday of collection week.
- Where possible, provide clear access to pick up your items.
- If items are not out in time for collection, the booking will be forfeited.
- Report missed collections within one week of the allocated collection week.
- It is illegal to put items out without a prior booking, dump waste, scavenge items for commercial gain or add items to a neighbour's pile. Fines will apply under Council's Local Laws.

Find out more at knox.vic.gov.au/hardrubbish



# What happens to your hard rubbish?

#### Recycled

- TVs and computers
- Mattresses
- E-waste items
- Metals, white goods

#### **Goes to landfill**

- Window glass, mirrors, shower screens
- Carpet
- Furniture items
- Timber
- Large household items too big for rubbish bin

#### Top tip

Can you sell, donate, repair or reuse your item instead of putting it on hard rubbish?

#### Hard rubbish

Two collections per eligible residential property each financial year.

- Large items can be collected as hard rubbish.
- Items must be loose and in a neat pile.
- Collections must be booked and can be done 1 to 2 weeks in advance.

# YES



Find out more knox.vic.gov.au/HardRubbish



Fridges (doors off), washing machines



Furniture (max. 1.5m long, 30kgs)



Tools and equipment



E-waste: laptops computers, TVs



Mattresses and bed bases (limit of 2 total)



Carpet (2 x rolls max. rolled and tied, up to 1.5m long)



Empty paint tins, drums and tanks (lids off)



Secure sheet glass (wrapped for safety)



Tree stumps (max. 1.5m long, 30kgs)



Timber (max. 10 pieces 1.5m long, 30kg)

# NO



No building, demolition or renovation materials including plasterboard or spa baths



No asbestos, oil, paint, batteries, liquids, chemical or hazardous waste



No green waste, except tree stumps (max. 1.5m long and 30kg in weight)



No tyres or car parts of any kind



No gates, fencing, trellis or pallets



No household rubbish or recyclables



No food waste



No gas bottles, fire extinguishers



No insulated heating/cooling ducts

# How to dispose of items that cannot go into your bins

#### **Electronic waste (e-waste)**

Electronic waste (or 'e-waste') is any item with a power cord or battery, such as;

**Kitchen**: blender, toaster, kettle, electric knife, radio.

**Lounge-room**: pedestal fan, TV, remote control, game consoles, light fittings.

**Kids' room**: clock, toys with a battery, tablet, reading lights.

**Bathroom**: electric toothbrush, electric shaver, hair dryer, hair straightener.

E-waste cannot be placed into any kerbside bin.

- It can be disposed of for free using the hard rubbish collection service (placed in a non-returnable box).
- or taken to a waste transfer station for disposal (fees may apply).

#### **Batteries**

Batteries should never be placed into your bins as they can start fires in collection trucks and leach harmful chemicals into the environment.

Batteries, including AAA, AA, C, D, 9V, laptop, phone, and tool batteries can be taken to Aldi, Woolworths, Bunnings and several other stores for recycling. For more information visit: bcycle.com.au/drop-off

Car battery disposal is available at the Knox Transfer Station.

#### **Detox Your Home**

Chemicals should never be placed into your bins or on your nature strip for hard rubbish collection.

Council and Sustainability Victoria partner each year to provide free *Detox Your Home* collections for the safe disposal of household chemicals.

Find out about accepted items, collection days and locations: sustainability.vic.gov.au/detoxyourhome

#### Top tip

Batteries cannot go in ANY bin. Dispose of them at selected stores. Visit: bcycle.com.au/drop-off

# **Bundled branches**& own container service

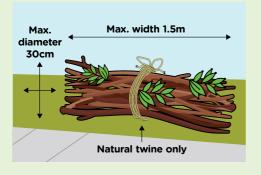
Collected same day as household rubbish

- For eligible residential properties
- Put out before 6am on collection day



# YES

- ✓ Multiple bundles are permitted Bundles must be:
- √ max. 1.5m in length
- √ max. 30cm in diameter
- √ less than 30kg
- ✓ tied with natural twine or string to allow for safe collection.



# Find out more knox.vic.gov.au/GreenWaste

Use your own container for green waste.

Containers must:

- ✓ be rigid
- √ hold less than 55L
- ✓ weigh less than 30kg

# NO

- X No timber
- X No stumps, roots or soil
- X No untied small branches
- X No large tree limbs (over 10cm in diameter or longer than 30cm)
- X No branches with nails or wire
- X Any type of bag, wheelie bin or container with food waste.

# A to Z rubbish and recycling guide

Still not sure what goes where?

Cardboard

Use our guide: knox.vic.gov.au/WasteGuide



**G** Grains

garaer miemm		179408 27.48
B Bokashi Bin	I Internet search	Contact Customer Service -
C Compost Bin/Worm Farm	M Permanent detox drop-off	9298 8000
D Detox Your Home	site Monash Transfer Station	T Transfer Station
F Food and Garden Bin	recyclingnearyou.com.au	W Bundled green waste service
G Rubbish Bin (bagged)	Provided by Planet Ark	X Charity/Op Shop/Re-sell
H Hard Waste Collection	R Recycling Bin	Z Supermarkets (some)
Α	Cardboard (waxed/coated) G	Detergent bottles (empty) RT
Aerosols (empty)	Car parts (metal)	Disinfectants
Aerosols (not empty)	small pieces-no engines	Disposable nappies (bagged) G
Air conditioning unit int./ext. 📙	Car wax	Disposable wooden cutlery <b>G</b>
Aluminium foil	Carpet/carpet underlay* HIII  CDs/DVDs/Videos GHIIIX	Dishwasher Hi
(rolled into tennis ball size) R Ammonia based cleaners	Ceramics (broken)	Dog, cat poo
, minimum a added a diedariore	Ceramics (intact)	(in a compostable bag)  Doors*
Antennas GH Anti-freeze	Cereals BCF	Dryer, washing machine
Animal droppings	Chemicals (household)	DVDs, CDs, VCR player
(in a compostable bag) <b>G</b> G	Christmas trees-living	E
Asbestos	(cut-up)	
В	Christmas trees-artificial THX	Egg cartons  Eggs/eggshells
Bath ceramic/wrought Iron [1]	Cigarette butts  Citrus	Eggs/eggshells  Electrical appliances  HIPT
Batteries (all sizes) MPZ	Cling film G	Engine oil 30L or less
BBQ <b>H</b> T	Clothing	F
Bean Bag-beans	Coat hangers (wire/plastic) G	
(must be contained)	Coffee Grounds (loose) BCF	Fertiliser D
Bikes/scooters/skateboard [X] Biodegradable cups	Coffee Pods	Fencing/lattice
or cutlery G	(incl compostable)	Fire Extinguisher  Filing cabinet metal/timber
Blanket/doona, bedding HTX	Compostable caddy liner (lime green, AS4736)	Fluorescent tubes/globes
Blinds*	Compostable containers/	Floor-care products & waxes
Bubble wrap	cups/packaging	Foam boxes/trays (small)
Bones (raw/cooked)	Computers/monitors HIPT	Food cans (empty)
Books HRXT	Coolant	Food waste/scraps BCF
Bottles & tops (plastic/metal)	Corrugated iron & metal  Cooking oil up to 20L	Fridges/freezers HT
Boxes (cardboard) MTR	Cubby House plastic	Fuels-petrol, diesel,
Brake fluid	Cubby House timber	kerosene, other  Furniture
Branches TW	Crockery/glasses GHX	
Bread BCF	Cups & saucers (broken) G	G
Bricks/rubble/concrete	Curtains	Garden tools
Broken drinking glass (wrapped in paper) G	Curtain rods, tracks	Garden waste
Building materials	and brackets HT	Garlic (BBO)
	Cutlery	Gas bottles (BBQ)  Gates
Camaras	D	Gates Glass sheets (wrap & label)
Cameras TX Car batteries	Dairy products (out of containers/plastic)	Glues-water & solvent based
Cai patteries	(out of containers/plastic)	Oldes-Marel & solvelli pased

MRT Dead animals

Hair (pet/human)	Oils (cooking) Oils (solid eg copha/ghee)	Smoke alarms Sporting equipment
Heater - oil	Onion	Sporting goods GHIX
Heater - wall electric or gas/portable	Oyster shells Ovens  G HT	Steel (other than cans/tins) To Steel cans & tins (empty)
Herbicides and weed killers	P	Stoves
Hot water unit	Paint MT	Straw/hay (clean, no pet poo)
Household chemicals	Paint stripper/thinner/turps D	Straws (paper)
	Paint tins/drums	Styrofoam GHIMPST
Incontinence pads (disposable)	(dry/empty) MHT Pallets	Syringes S
Insect spray/pesticides	Paper towel (clean/dirty)	Takeaway plastic containers R
Irons HTX	Pasta (cooked/raw)	Takeaway coffee, juice
Ironing board HIX	Pet food tins (empty/rinsed) R	& soft drink cups G
Iron, scrap metal	Pharmaceuticals	Tea bags (paper made) <b>BCG</b>
K	& cosmetics	Tea leaves (loose only)
Kitty litter (bagged) G	Picture frames	Televisions HITX
Kitty litter (biodegradable) 🧧	Pillows	Tetra packs
L	Pizza boxes (clean, broken)	Textiles/linen
Ladder timber/metal	Plasterboard T	Tiles-ceramic roof
Laundry sink/	Plastic bags GI	Timber*
metal cupboard 🔣 🗓	Plastic containers (large)	Timber (treated)  GHT  Tissues
Lawn mower HTX	Plastic pots/plant tags (clean) GIPS	Toasters HIMTX
Light globes (halogen, incandescent)	Plastic strapping & film G	Toilet*
Light globes (LED)	Plastic wrappers G	Tools inc. power tools
Light fittings	Plate glass (wrapped)	Toys GHUSTX
	Polystyrene	Trampoline dismantled
M	large pieces GMPST	Transmission fluid
Margarine tubs (empty)	Pool chemicals D	Tree prunings
Mannequins  Mattresses/base*	Pool pump HT	Tyres
Mattresses/base*  Meat/fish scraps  BF	Pots & pans HRX	V
Meat trays (foam)	Prams & pushers	Vacuum cleaner HIMT
Meat tray (plastic)	Printer/toner cartridges	Vacuum cleaner dust CG
Medicine bottles (empty)	PVC/plastic pipe G	Vinyl flooring*
Metal sheds*	Pyrex ovenware (broken) G	W-X-Y
Mirrors (wrap & label)	R	
Mobile phones PSTXZ	Rat poison	Washing machines HIMTX
Mouldy food BCF	Rice (cooked/raw)	Waxed cardboard G Weeds G W
N	Rubber G	Weeds (noxious)
Nappies (disposable/compostable)	S	Wet wipes
Nails and screws	Scrap metal	Whitegoods HIMTX
Nail polish and remover	Seeds BCF	Window Frames (metal)*
Newspapers (clean)	Shellfish - soft	Window Frames
Newspapers (dirty)	(NOT oyster shells)	(metal/timber)
Noodles BCF	Shoes GHIX Shower screens*	Window glass (wrap)
0	Shredded paper CFG	Wood preservatives & finishes (oil and varnishes)
Oil motor 30L or less	Silicon bakeware G	X-rays
3	Sincoll bakewale	Allays

# **Recovery and waste transfer stations**

Recovery and Waste Transfer Stations accept a range of items for recycling and disposal. This includes bulky items such as couches, white goods, and many hazardous and difficult to recycle items. Fees for some items may apply.

Some transfer stations have a second-hand goods store where items can be purchased for reuse.

#### **Knox Transfer Station**

251 George Street Wantirna South Call: 9887 2222 knoxtransferstation.com.au

For information about accepted items, prices, and open hours, contact the transfer station directly or visit their website.

The Knox Transfer Station is a privately operated facility.

#### Other facilities

Whitehorse Recycling and Waste Centre (operated by Whitehorse City Council) Corner Burwood Highway and Morack Road Vermont South Call: 9262 6236

# Monash Waste Transfer and Recycling Station

380 Ferntree Gully Road Notting Hill Call: 9518 3767

#### **Polystyrene Recycling**

Foamex Victoria 31–33 Gatwick Road Bayswater North Call: 8739 5800 styrocycle.com.au

#### **Paintback**

Paintback takes unwanted paint and packaging and responsibly disposes of it, diverting it from landfill and vital waterways. Find a Paintback location near you. paintback.com.au

# **Additional waste support**

#### Additional waste needs

You can apply for a free extra 120L household rubbish bin if your household has extra waste needs such as:

- extra medical waste
- two or more children in disposable nappies

To see if you are eligible or apply, visit knox.vic.gov.au/rubbish

#### Bin size options

Knox's standard waste fees include an 80L rubbish bin, 240L recycle bin and 240L food and garden bin. Other sizes are available for a fee. For more information visit: knox.vic.gov.au/binservices

#### **Knox compost rebates**

Save up to 60% off a new compost system. One rebate is available per Knox household (ratepayers and renters) per financial year.

We have a range of systems to choose from including compost bins, worm farms, Bokashi bins, and pet poo systems. Find out more at knox.vic.gov.au/composting

#### **Reusable products**

Introductory workshops will be available throughout the year to encourage the use of reusable continence, menstrual and nappy items. For more information visit: knox.vic.gov.au/reducewaste



#### **Need more help?**

Contact us 9298 8000 or via talkingrubbish@knox.vic.gov.au to discuss your waste needs.

## Ways to decrease your waste

Knox residents are excellent recyclers but there are even more steps we can take prior to recycling to reduce our waste.



#### **Refuse**

Do I really need this item?



Best



#### Reduce

Can I cut back on what I use?



#### Re-use

Can I repurpose or donate this item?



#### Repair

Can I fix it so it's still usable?



#### Resell

Can someone else use it?



#### Recycle

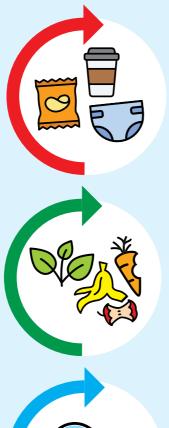
Can it go in my recycling bin?



No other option

# Well done Knox

Since introducing service changes in 2023, we have achieved some amazing results.



74% of waste diverted from landfill

2,600 tonnes of organics recycled\*



2,200 tonnes of greenhouse gas emissions saved\*

\*on average each month

Let's keep the momentum going

# Find my bin days



Search your address to find out what days your bins will be collected knox.vic.gov.au/BinDay

**Knox City Council** 511 Burwood Highway Wantirna South VIC 3152 Tel: 9298 8000 knox.vic.gov.au

Printed July 2024



Printed on 100% recycled paper





0311