Appeal against a hardship assistance decision

Before you start

Knox City Council Hardship Policy provides hardship assistance to people and businesses experiencing hardship in relation to the payment of rates and charges. To make an appeal, you must have first completed an Application for Assistance under the Rates and Charges Payment Assistance Policy.

Where a person or business is dissatisfied with the outcome of their Application for assistance, they may request a review of the decision by completing and lodging this form. The review will be conducted by an appropriately delegated senior officer of Knox City Council.

Please note that, while rates cannot be waived, assistance may be available in the form of waiving interest or legal costs, deferring payment, or entering into a payment arrangement.

Property details

Street address		Assessment No.
Suburb	**State**	**Postcode**

Ratepayer details

Given name	Family name
Email address	**Mobile number**
Postal address	
Suburb	**State**	**Postcode**

Appeal details

If insufficient information is provided, Council officers may request further details. If requested information is not provided within 28 days, Council officers may determine the appeal based on the information available.

Reason for your appeal

Declaration

Sign below to confirm you understand and agree to the following:

- I acknowledge that the outcome of this appeal is final.
- I declare that the information provided is true and correct to the best of my knowledge.

Signature

Print name

Date

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