

Access Key

Eildon Park Tennis Club

Eildon Parade
Rowville 3178
Phone: 03 9764 1109
www.eptc.org.au



Contents

Guidelines	3
Did You Know?	4
My Tennis Kit	5
Getting There	6
Parking	7
Welcome	8
Entry/Exit	9
Our Team	10
Clubhouse	11
Toilets	12
Outdoor Area	13
Tennis Courts	14
Courts 1 - 3	15
Courts 4 - 6	16
Courts 7 - 9	17
Court Hire	18
Clubroom Hire	19
Accessibility	20
Safety	21

Glossary

AFFL	Above Finished Floor Level.
Bubbler	On court drinking taps.
EPTC	Eildon Park Tennis Club.
PIN	Personal Identification Number.
RSA	Responsible Service of Alcohol.
TGSI	Tactile ground surface indicators. A tactile ground surface to assist pedestrians who are visually impaired. Often found on footpaths, stairs and train station platforms.

Guidelines

Thank you for choosing to use an Access Key for Eildon Park Tennis Club.

For your Access Key to be successful, we recommend you follow these guidelines:

- Access Keys are available online to help you prepare for your visit in advance.
- Access Keys be read and shared in an environment free of distractions.
- Access Keys can be read independently or shared with a friend, family member, carer or support worker to prepare for the visit.
- If sharing the Access Key with participant, help participant comprehend key points, consistently monitoring for level of understanding.
- If sharing the Access Key with participant, contextualised photographs can be used to summarise information and experiences.
- If using the Access Key as a reflective tool, make sure to enjoy the pivotal link between experience and recall after the visit has taken place.
- Once the visit has taken place, revisit the Access Key to celebrate success.
- Accessibility information is located on page 20.
- Safety information is located on page 21.
- Download Access Key in its entirety - 21 pages in total.

Access Keys
.....unlocking
your world



**Access
Ability
Australia**

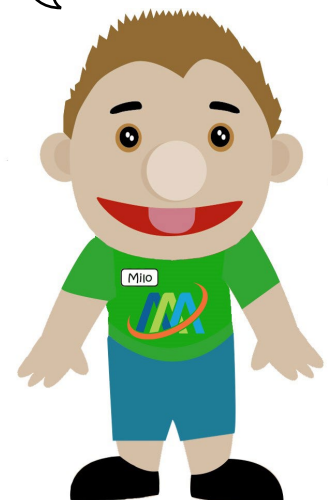
Access Keys are designed and developed by AccessAbilityAustralia.

To view the full range of free Access Keys available, go to [AAA Library](#).

For Access Keys in Braille or audio, please [Contact Us](#).

Please complete our short [survey](#) to help us ensure continuous improvement.

© AccessAbilityAustralia, All Rights Reserved. 2019 **DISCLAIMER:** All materials have been compiled from information available at time of production. They are not intended to replace professional advice including; but not limited to, access audits. All necessary care has been taken to design and produce Work(s). Full implementation guidelines are supplied in accordance with Work(s) in its entirety. You acknowledge and agree that you are using all services and facilities provided by AccessAbilityAustralia at your own risk and you agree to defend, indemnify, save and hold AccessAbilityAustralia harmless from any and all demands, liabilities, costs, losses and claims, howsoever suffered, including but not limited to legal fees that may arise directly or indirectly from any service provided or agreed to be provided by AccessAbilityAustralia. You agree that this indemnification extends to all aspects of the Work(s), including but not limited to implementation and usage. AccessAbilityAustralia are indemnified of all claims, liability, and expenses that may arise from use of Work(s) as per usage and acceptance of these terms and conditions. This Access Key is not to be altered by any parties without express permission of AccessAbilityAustralia.



Did You Know?

- EPTC is proudly supported by Knox City Council.
- Please click [here](#) to view the Knox Community Access and Equity Implementation Plan 2017 - 2022.
- Membership is available. Visit our [website](#) for information on prices, terms and conditions and how to join.
- EPTC has nine synthetic grass courts available for hire for members and non-members. Please click [here](#) for bookings.
- EPTC is very active in participating in various organised competitions including Tennis Victoria Pennant, Waverley District Tennis Association (WDTA) and Knox District Night Tennis Association (KDNTA) competitions. Click [here](#) to view all available competitions.
- EPTC run social tennis on a Wednesday night. People of all abilities are welcome. There is a small associated cost. Bookings are not required; arrive at 7:30pm and the EPTC organiser will arrange for you to join the tennis. For further information, visit our [website](#) to find out who to contact.
- Tennis coaching is available for people of all ages and all abilities. See our [website](#) for more information.
- The EPTC Clubhouse is also available for hire. Click [here](#) for hire terms and conditions and information on how to book.
- EPTC is a non-smoking facility.
- Follow us on [Facebook](#).
- To provide feedback please contact any of the committee members [here](#) or send us a message via [Facebook](#).

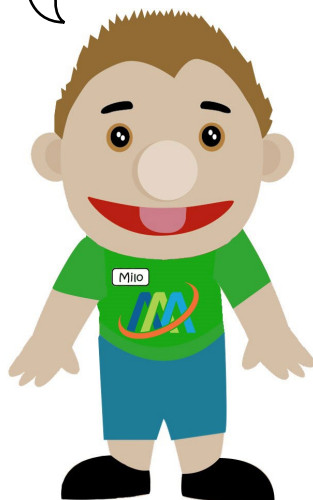


My Tennis Kit

When visiting Eildon Park Tennis Club, please remember to bring:

- Tennis racket.
- Tennis balls.
- Water bottle.
- Sunscreen.
- Appropriate ripple soled tennis runners.
- Comfy sports clothes.
- Hat.
- Towel.

Please don't wear cross trainers with deep or sharp sole ridges.



Getting There

EPTC is located at Eildon Parade, Rowville.

See Google Maps reference [here](#).

The nearest bus stop is located approximately 100 metres away on Eildon Parade.

For further information on how to get to EPTC, please visit [Public Transport Victoria](#).



Parking

The most convenient parking is located directly behind the clubhouse.

There is:

One accessible parking bay located approximately 25 metres away from the clubhouse.

General parking with no restrictions.

Overflow parking is located on the street along Eildon Parade. There are no restrictions.



Welcome

Welcome to Eildon Park Tennis Club.

Our courts are available 7 days a week.

Please visit our [website](#) for information on our services and programs.

There is an undercover area located at the entry to the clubhouse.



Entry/Exit

Please enter through the gate on the left of the clubhouse.

If you have booked a court for casual tennis, this gate can be unlocked by entering the PIN number (provided to you with your booking confirmation) into the number pad. This number pad is located on the right-hand side of the gate.

Guests can exit the facility via this gate. Alternatively, there is an additional gate on the opposite side of the building which can be used as an exit during competition or coaching hours. See map on [page 14](#).



Our Team

Coaching staff wear a uniform consisting of a royal blue t-shirt, a royal blue jacket and navy-blue shorts or tracksuit pants.

EPTC committee members do not wear a dedicated EPTC uniform, however, they are always contactable if you require assistance.

Contact details are available

- On our [website](#).
- On the noticeboard inside the clubhouse.
- Displayed on a window near the entry door so it can be viewed externally.



Clubhouse

Entry to the clubhouse is via a set of double manual glass doors opening outward. Single door with a clearance of 920mm, double doors with a clearance of 1760mm.

If the clubhouse is locked, guests are able to open the clubhouse using the same PIN number that they used to open the gate.

Members and guests are welcome to relax and socialise in the clubhouse before, between or after play.

Inside the clubhouse there is:

- Table, chairs and sofas.
- Kitchen facilities.
- Shower and change facilities.
- A stocked licensed bar.

Please note, the kitchen and bar area will be locked unless there are competitions or programs being run. The bar accepts cash. Tea and coffee are available free of charge for all members and visitors.

There is also a vending machine in the clubhouse that provides drinks and snacks. Cash or eftpos is accepted.



Sensory Guide



Feel

Change in ground surface
Heating/Cooling
Shared personal space



Sounds

Heater
Kitchen sounds
People



Sights

Bright lights
People
Tennis matches



Smells

Deodorants
Food/Drink
People
Sunscreen

Toilets

There is one set of toilets.

Location: Within the clubhouse.

Includes:

- Separate male and female toilets with sensor lighting.
- Door clearance of 790mm.

Both the male and female toilets include an additional larger toilet cubicle.

These include:

- Door clearance of 790mm and latch lock at 1120mm AFFL.
- Cubicle space 1640mm x 2050mm.
- Male toilet with RH transfer and grab bar on the right.
- Female toilet with LH transfer and grab bar on the left.
- Toilet height of 430mm AFFL.
- Sink height 850mm AFFL with lever tap at 1000mm AFFL.



Sensory Guide



Feel

Change in ground surface
Heating/Cooling
Shared personal space



Sounds

Echo
People
Toilet flushing
Water running



Sights

Bright lights
Mirror/Reflection
People



Smells

Bathroom smells
Disinfectants

Outdoor Area

There is an outdoor picnic area where players and families can relax before, during and after games. This area is covered by shade sails.

It is located directly outside the entrance to the clubhouse.

Includes:

- Shaded area.
- Barbeque.
- Outdoor chilled drinking water fountain.
- Excellent viewing platform for courts 4 - 6.
- Plastic garden tables.
- Chairs with backs and armrests.



Sensory Guide



Feel

Change in ground surface
Weather



Sounds

Barbeque cooking
Nature
People
Tennis sounds



Sights

Glare
People
Tennis matches



Smells

Deodorants
Food/Drink
People
Sunscreen

Tennis Courts

EPTC has nine tennis courts.

All courts are standard size courts with the following dimensions:

- Court length: 23.77 metres.
- Single court width: 8.23 metres.
- Double court width: 10.97 metres.

Each court is divided across the centre by a net.

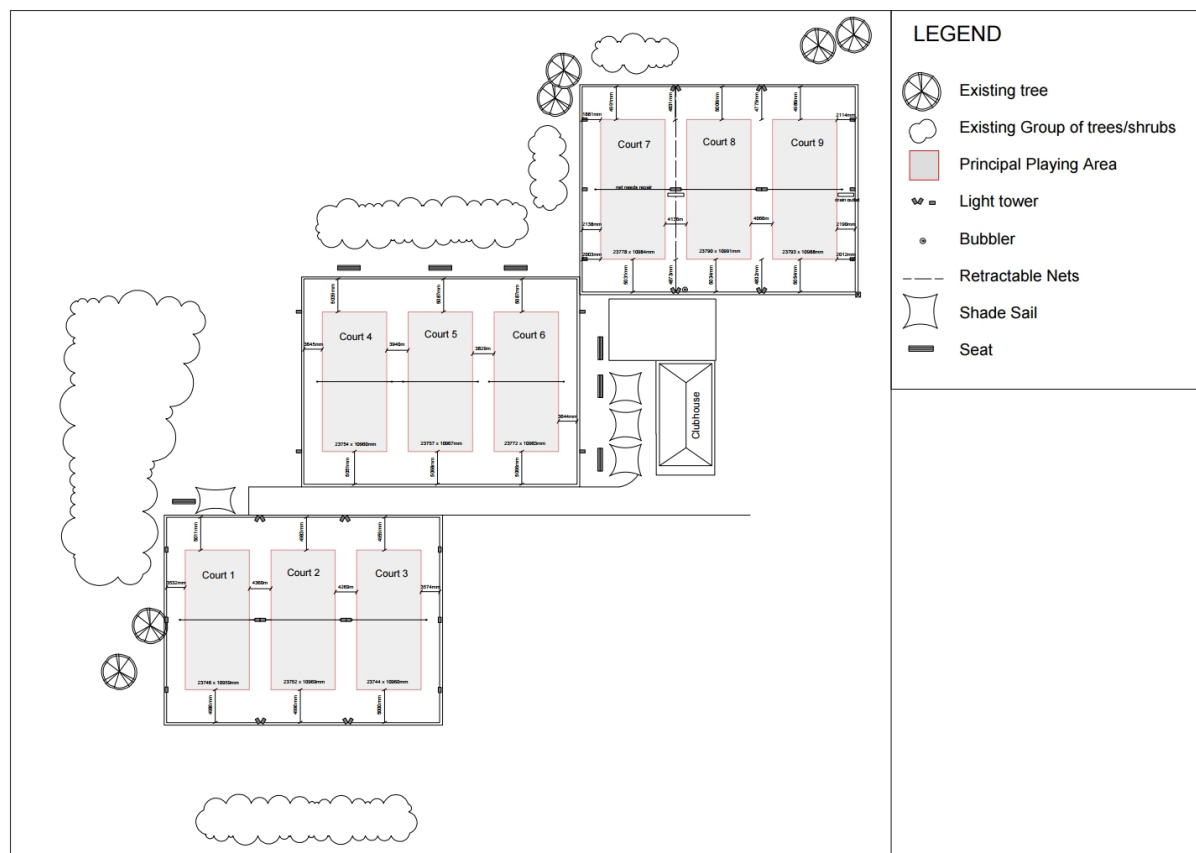
The playing surface is artificial grass.

Each set of courts are enclosed spaces surrounded by steel fencing. This helps to keep tennis balls within the playing area.

Both double and single matches can be played on these courts.

For casual players who have booked a court at night-time, lights can be switched on at a cost of \$5 for 30 minutes. This only applies for courts 1,2,3 and 7, 8 and 9. The flood light operating panel can be found to the right of the entrance to the clubhouse. It accepts gold coins only.

Courts are available for hire by members and non-members. Please see [page 18](#) or click [here](#) for bookings.



Courts 1 - 3

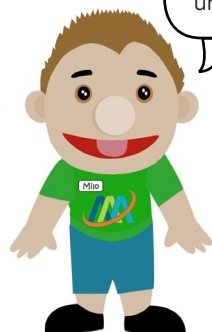
Courts 1 - 3 are located to the left when exiting the clubhouse and along a concrete pathway.

There are two access gates that open inward and have a clearance of 1160mm.

During night games, bright artificial lights may be switched on.

There is a shaded area with bench seating for people to sit and watch next to court 3. White plastic chairs with back and armrests can be relocated to this area for spectators if required. After use please return the seats to the area outside the Clubhouse.

Please don't interfere with nets or climb on umpire's chair.



Sensory Guide



Feel

Change in ground surface
Increased body temperature
Increased heart rate
Weather



Sounds

Nature
People
Tennis sounds
Traffic



Sights

Artificial lighting (night play)
Glare
People
Tennis matches



Smells

Deodorants
People
Sunscreen
Tennis balls

Courts 4 - 6

Courts 4 - 6 are located directly opposite the entrance to the clubhouse.

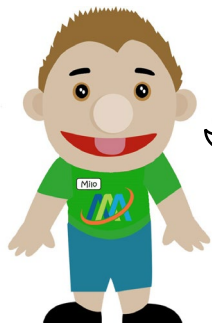
There are three access gates to courts 4 - 6.

The first is located opposite the outdoor area and down a set of steps. Access is via a manual gate which opens inward with a clearance of 1040mm.

Gates number two and three are located along the concrete pathway, opposite courts 1 - 3. These gates are both manual and open inward with a clearance of 1030mm.

During night games, bright artificial lights may be switched on.

There is a viewing platform with tables and chairs with back and armrests within the outdoor area. Bench seats are located next to these courts.



Please don't interfere with nets or climb on umpire's chair.

Sensory Guide



Feel

Change in ground surface
Increased body temperature
Increased heart rate
Weather



Sounds

Nature
People
Tennis sounds



Sights

Artificial lighting (night play)
Glare
People
Tennis matches



Smells

Deodorants
People
Sunscreen
Tennis balls

Courts 7 - 9

Courts 7 - 9 are located to the left when facing the clubhouse.

Access into the playing area is via a manual gate opening inward with a clearance of 1190mm. The gate is located opposite the public barbeque in the outdoor area.

During night games, bright artificial lights may be switched on.

There is a bench seat with back and armrests outside the tennis club, next to the carpark area.



Please don't interfere with nets or climb on umpire's chair.



Sensory Guide



Feel

Change in ground surface
Increased body temperature
Increased heart rate
Weather



Sounds

Nature
People
Tennis sounds



Sights

Artificial lighting (night play)
Glare
People
Tennis matches



Smells

Deodorants
People
Sunscreen
Tennis balls

Court Hire

Private court hire is available for casual tennis.

In order to book a court:

1. Visit the EPTC [website](#).
2. Click on 'Book A Court' in the top menu.
3. View the online booking sheet to choose an available time and court.
4. Select your preferred date and time from those available. Payments can be made online using most major credit cards. If it is your first time booking, you will be prompted to register an account first. EPTC members are not required to pay when booking a court.
5. Confirmation will be sent via email and text message. This confirmation notice includes a PIN to unlock the gate and clubhouse. Codes activate 15 minutes prior to the booking commencement time. The access gate is located to the left of the clubhouse.

Please do not leave belongings in the clubhouse after your booking time has finished. The doors will lock and you will be unable to access the clubhouse with your PIN.

For casual players, used tennis balls can be found within the clubhouse inside a wooden box, next to the kitchen entrance.



Clubroom Hire

The EPTC clubhouse is available for hire. This space is perfect for social functions, corporate events and training.

The clubhouse has a capacity of 80 - 100 people with the following inclusions:

- A kitchen for catering or reheating food.
- Tables and seating.
- BBQ facilities.
- 120 square metres of artificial grass with outdoor terrace area looking over the courts.
- Large projector display screen.
- Television.
- PA system.
- Heating.
- Overhead fans.
- Sealed car park for 80 cars adjoining the clubhouse.
- Toilet and shower facilities.
- CCTV.
- A stock licensed bar.

For bookings, visit our [website](#) and download our Facilities Hire form. Terms and conditions as well as fees can be found on the Facilities Hire Form.

Completed forms can be returned via email by sending it to secretary@eptc.org.au or via postage by sending it to:

Eildon Park Tennis Club Inc
PO Box 2379
Rowville 3178

If you have any questions regarding hiring our clubhouse, please contact our secretary via email on secretary@eptc.org.au. The clubhouse is unavailable for 18th or 21st birthday parties.



Accessibility

- Internet tennis court booking system.
- Manual entry gate opening inward with a clearance of 1620mm.
- Gate combination lock at 1290mm AFFL.
- Assistance animals welcome.
- Acceptance of Companion cards.
- Chairs with backrests and couch seating within clubhouse.
- Tables within clubhouse with a depth of 680mm x 800mm height.
- Access to the kitchen via manual door opening inward. Door clearance of 765mm.
- Vending machine at an operating height of 1520mm AFFL.
- Bar service counter at a height of 1060mm AFFL.
- Garden tables within outdoor area with a depth of 690mm x 570mm height.
- Courts 1 - 3 viewing bench seat without back or armrests.
- Courts 4 - 6 viewing seats with back and armrests.
- Courts 7 - 9 viewing bench seat with back and armrests.
- Pathway from the clubrooms to courts 1 - 3 at a 1:15 gradient.
- Pathway leading to courts 1 - 3 with 1:83 crossfall.
- Drinking fountain located next to the public barbeque at an operating height of 1060mm AFFL.
- Drinking fountains (bubblers) located on playing courts at an operating height of 870mm.
- Guests are encouraged to park prams or mobility aids within, or at the entrance, to the clubhouse if required.
- Space for a wheelchair user to sit with friends.



- Court surfaces are not ideal for wheelchairs.
- Clear space between furniture for a person to manoeuvre a mobility aid.
- Additional exit gate with a clearance of 1100mm.
- Electric wheelchair/scooter charging point located inside the Clubhouse to the right hand-side of entrance doors.

Safety

- Wide solid contrast beam at 885mm to 935mm AFFL on clubhouse entry doors.
- Unsecured door mat at entrance of clubrooms.
- Clubhouse terrain varies between vinyl and carpet.
- All coaches and committee members have Working with Children Checks.
- Children must be supervised at all times.
- Curb ramps at each access gate into all courts.
- No TGSIs prior to steps down to courts 4 - 6 from outdoor area.
- No handrail on steps to courts 4 - 6.
- Bright yellow contrast band on each step leading from outdoor area to courts 4 - 6.
- Flood lighting at exits.
- There is a first aid kit and a defibrillator located near the kitchen entry door within the clubhouse should any first aid be required.
- Please refer to the evacuation plan at the clubhouse entry for evacuation procedures and emergency contact information. It is visitor's responsibility to contact the relevant Emergency Services if there are no coaching staff onsite.
- Evacuation map located inside the clubroom door.

